

7/1/22



Our Rental Policies are intended to be fair with our guests and yet to prevent loss of income to our business. Once we reserve a unit for a guest, we remove that unit from the market, refusing all other requests for it. Management reserves the right to deny or cancel reservations given due cause.

Deposit Policy:

- A deposit of 1/3 weekly rate is required for summer weekly rentals (unless otherwise stated). Full payment is due if reservation is made within 1 month prior to arrival.
- Reservations from Labor Day to Memorial Day will be held with a credit card and processed 3 days prior to arrival. Full payment must be paid if reservation is made within 1 week of arrival.

Cancellation Policy:

- All deposits for summer (Memorial Day to Labor Day) reservations made are non refundable. This will take effect 7/1/2022.
- Deposits on non-summer reservations will be refunded if canceled 2 weeks prior to arrival date, minus a \$50 processing fee.
- If a summer reservation is canceled after May 1st or less than 4 weeks prior to check-in date, **FULL** rent will be charged to the credit card unless property can be re-rented.
- All cancellations must be made via email to info@anchor-rentals.com

Payment Policy:

- Arrangements for any balance of rent due for summer weekly rentals must be made on arrival. In event of an emergency early departure, we will consider a partial refund as long as we can rent the unit. As with all homes, maintenance issues may arise that are out of our control. We will do our best to solve these problems in a timely manner. **NO RENTAL PAYMENTS WILL BE REFUNDED** due to any inconvenience caused by such issues. **If paying with a credit card a 3% processing fee will be added to the invoice.**

Wi-Fi

- Wi-Fi although is offered with your rental we can not guarantee that this amenity will work. Please troubleshoot : disconnect all devices, restart router, unplug from wall. We will not respond to emergency calls in regards to WiFi not working until office hours M-F 8:30am-3:30pm

Cleaning Fee:

- For any reservation less than 4 days at a private home a cleaning fee will be applied to your stay. Rate is determined by the size of the property.

You are fully responsible for the condition of your home upon departure, including any damage done to the house, property, or equipment (including boat) beyond normal wear and tear.

A fee may be charged if the following items are not completed:

- a. Home is cleaned: Wipe toilets, tubs, counters, sinks and fridge, sweep and vacuum.
- b. All rubbish and recycling is SEPARATED and placed in appropriate dumpsters.
- c. No linens are lost or damaged.
- d. No early check-in or late check-out without prior arrangements.
- e. All operating and maintenance procedures are followed as posted in each home.
- f. **Snowmobiles and ATVs MUST maintain a slow speed and stay on roads or marked trails. DO NOT ride on yards.**

Pet Policy (\$15/ night or \$100/ week per pet) NOT ALL PRIVATE HOMES ALLOW PETS

Keep pets off of all the furniture and out of the bedrooms.

Pets must not be left in the house unattended unless crated.

Do not bathe pets in the home.

Pets must be leashed when off of the property.

Keep pets out of neighbor's yards. Pick up after your pet. Dispose of waste in garbage or woods.